The Zendesk Suite

# Just better together

Your secret recipe for offering better, integrated customer service, more efficiently, without compromise.



## Four powerful products.

## One pretty package.

The Suite offers everything you need to let conversations with customers flow across channels seamlessly, creating a better experience for both your business and your customers.



#### SUPPORT

## Integrated customer support

Zendesk Support is a beautifully simple system for tracking, prioritizing, and solving customer support tickets.



#### GUIDE

## Knowledge base and smart self-service

Zendesk Guide is a knowledge base for smart self-service. It helps companies increase customer and agent satisfaction, while also reducing support costs.



### CHAT

## Live chat and messaging

With Zendesk Chat and Message you can proactively engage customers in real-time and in context—so time sensitive problems get the attention they deserve.



### TALK

### Call center software

Zendesk Talk makes it easy and efficient for agents to help customers over the phone as part of a seamless omnichannel support experience.

#### **END USER**

## Carry the conversation

Let customers reach you in whichever way is best for them—web, mobile app, email, voice, or chat—and easily continue the dialogue across every channel.

### AGENT Work, Flow,

An integrated interface means better context, smoother interactions, and less repetition. That means happier agents and happier customers.

## ADMIN

### Take control

Reporting is consolidated, so it's easy to manage and monitor all of your channels from one place.